

Munoth Capital Market Limited

Shanti Nivas – Office, Opp Shapath 5, Nr. Karnavati Club, Sg Highway, Ahmedabad - 58

Annexure A

Escalation Matrix

Details of	Contact Person	Address	Contact No.	Email Id	Working hours
Customer care	Jayesh Jadav	Shanti Nivas-Office, Opp Shapath 5, Nr. Karnavati Club, Sg Highway, Ahmedabad - 58	9033003188	demat@munoth.com	Mon-Sat; 10:00 am to 12:30pm and 2:00 pm to 5:00 pm
Head of Customer Care	Rahul Pansari	Shanti Nivas-Office, Opp Shapath 5, Nr. Karnavati Club, Sg Highway, Ahmedabad - 58	9825801097	rahul@munoth.com	Mon-Sat; 10:00 am to 12:30pm and 2:00 pm to 5:00 pm
Compliance Officer	Siddharth Jain	Shanti Nivas-Office, Opp Shapath 5, Nr. Karnavati Club, Sg Highway, Ahmedabad - 58	079-26937954	sjain@munoth.com	Mon-Fri; 11:00 am to 12:30pm and 2:30 pm to 5:00 pm
Chief Executive Officer (CEO)	Siddharth Jain	Shanti Nivas-Office, Opp Shapath 5, Nr. Karnavati Club, Sg Highway, Ahmedabad - 58	9974004651	sjain@munoth.com	Mon-Fri; 11:00 am to 12:30pm and 2:30 pm to 5:00 pm

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

BSE	https://bsecreg.bseindia.com/ecomplaint/frmlInvestorHome.aspx
NSE	https://investorhelpline.nseindia.com/NICEPLUS/
MCX	https://www.mcxindia.com/Investor-Services
NCDEX	https://ncdex.com/investor_complaint
CDSL	https://www.cdslindia.com/Footer/grievances.aspx
NSDL	https://www.epass.nsdl.com/complaints/websitecomplaints.aspx
SEBI	https://scores.gov.in/scores/Welcome.html

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.